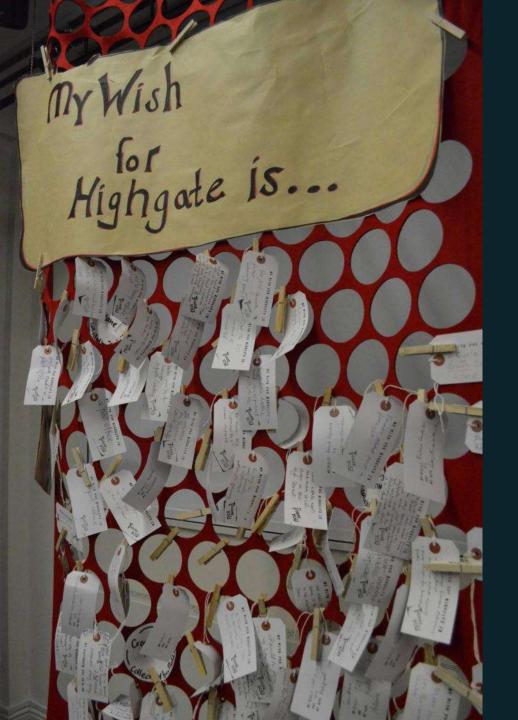
FORTUNE GREEN AND WEST HAMPSTEAD NEIGHBOURHOOD PLANNING

COMMUNITY ENGAGEMENT WORKSHOP

15 APRIL 2013

BILJANA SAVIC





WORKSHOP AGENDA

- Presentation on community engagement tools and ideas
- Discussions on:
 - Aims / focus of engagement
 - Engagement target groups
 - o Tools / methods to use
 - Timetable
 - Recruitment of engagement "ambassadors".

Exploring the existing community networks



Community Forum Petersfield and surrounding villages

Community Forum Petersfield and surrounding villages Public Group active 5 months, 1 week ago

Community Forums give local people the opportunity to get involved in decisions made by local councillors that affect their area. They are spen to everyone.

You may want to attend a meeting where you live, where you work, or where your children are at school. The aim is to make them welcoming, relevant, interesting and engaging.

Petersfield Town Council







Petersfield Community Centre













Petersfield Post Bordon Post



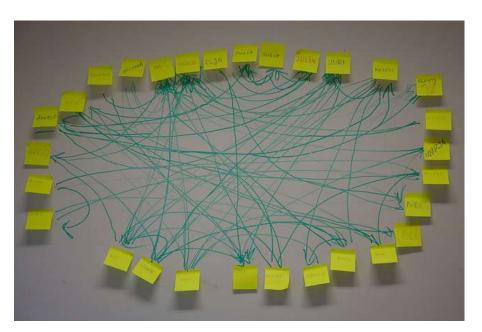




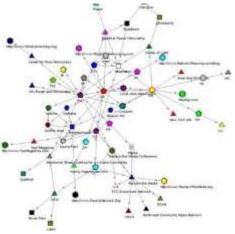


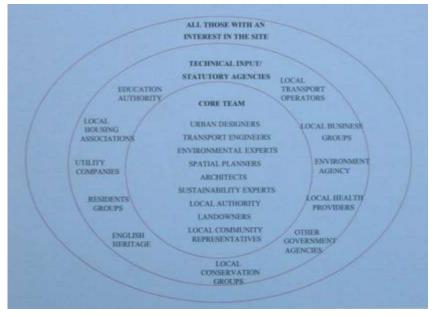


Stakeholder analysis



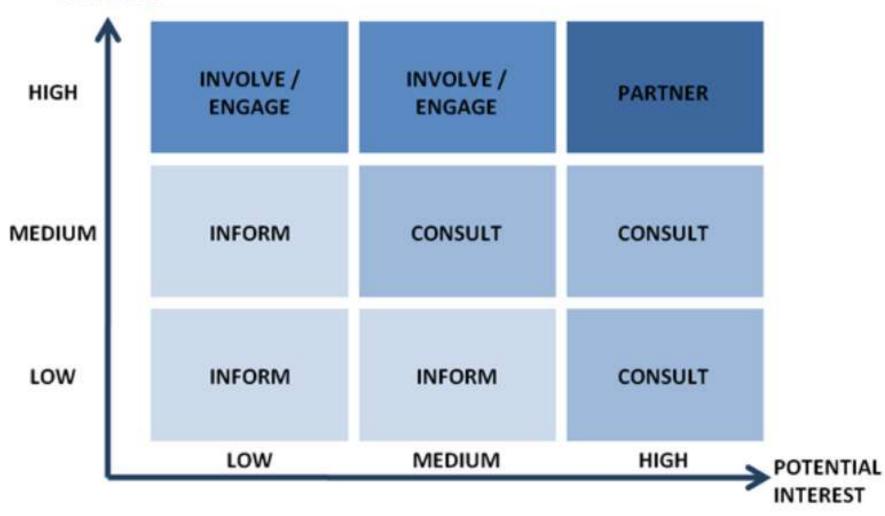






Stakeholder analysis





Outreach methods

- Emails / questionnaires
- Leaflets
- Interviews
- Small group meetings
- Local press announcement
- School projects/ game
- Bespoke web site or existing community or local authority web sites
- Suggestions boxes / boards
- 'Buy into your future' stall at market and /or railways station
- Social media Facebook, Twitter, etc
- Promotional events









Engagement methods

- Walkabouts
- Role play
- Board games
- Mapping / drawing
- Post-it notes on issues or maps
- Ideas competition
- A day in a life...
- Video soapbox
- Picture analysis
- Storytelling
- Design review
- Photo surveys
- Choice catalogues
- Community/place profiling
- Problem tree
- Transect
- Activity lists / maps



HIGHGATE NE

Results of community engagement work by HNF to date

The Survey

July to October 2012

Forms delivered to properties and on the website.

Four simple open-ended questions:

- What do you like about Highgate?
- What don't you like about Highgate?
- What does Highgate need?
- Any other suggestions?

Over 250 responses by mid-October.

Highgate Neighbourhood Forum Your Future Your Highgate

Why the Neighbourhood Forum matters How you can get involved

What is the Highgate Neighbourhood Forum?

Under the new Localism Act, communities are encouraged to set themselves up as neighbourhood forums. Amenity groups, residents' organisations and individuals in Highgate, supported by all our local Councillors, came together and decided to set up the Highgate Neighbourhood Forum, covering broadly the N6 postcode area. We are now applying for formal designation to both Camden and Haringey Councils.

What can we do?

Once formally designated, we can put together a neighbourhood plan which looks at the development of the area. We can also identify, and even buy "community assets" or act as "neighbourhood developers". We can incorporate issues like transport, security or the environment into the plan.

NEIGHBOURHOOD TUES 31 JAN - WE DOT HE - THUR 02 HE PLANNING EVENTS WOLVERTON TOWN CENTRE

The main Heighbourhood Planning event will take place from 31 January to 62 February JULE, IT WIS DE FUN BY THE Prince'S Foundation for the Suit Environment, who are providing support to Worverton Steering Group under the scheme funded by the Department for Communities and Local Government.

As yeard of this process, you are inselect to attend the following public sessions.



TURBURY 3 I ST JAMJARY, TPM - 8.30PM PLEIG COPEN METERS - ST OFO SOFTS CHURCH, WOLMERD N

THE BOAY 2ND FEETLAPT, 794 . 8.30PM PLEE COPEN MEETING . ST GEO BOE'S CHURCH W DOVERTO N

The Prince's Foundation will also hold a statetoider day on Weshesday Dt. January. This will involve representatives of various community groups, town and Million Keyrers, councilius and senior officers, relevant landowners, developers, and technical advisers to understand in more detail the iccues and appirations for the Tawn Centre and how they can be transmiss into proposess for change.

Afternolation at this step is by insulation only, but if you are insolved with a local group that would like to be represented, please contact Marie Cisborne, Convenes, Wolverton Steering Group on 87967 059423 or m.osborned/homecall.co.uk.



If you would the to speak to someone please contact:

Marie Coborne Conveney Wolverton Steering Group 57567 (SSMS) | municipal Group all municipals

Sentor Planning Offices, Million Keynes Council 20200 (1925) | Rone Sankriff Hollon-Jayren ground

info@fotorowoherton.co.uk | www.fotorowoherton.co.uk



Have YOUR say

Wolverton has been chosen to be one of the first communities in the country to test radical new planning rights.

Neighbourhood Plans, which were recordly introduced in the Locatom Act, are designed to give local people a much greater splifty to dedge the future of the pisces where they five and work.

This tenfel is being delivered to every housefuld and businesses in the Violverton area to give more information about the Neighbourhood Planning process for the Town Centre. It also publicies a 3 day rieignopurrood Planning Event which will take place at the end of January / beginning of February.

we need your neig to come up with local for the Town Corers that can be delivered in the short. medium and long term.

futurewolverton.co.uk



YOUR CHOICE YOUR FUTURE

Over the next year, residents and businesses in Wolverton will be given the opportunity to develop a Neighbourhood Plan for the Town Centre.

The exact area to be covered by the Neighbourhood Plan is illustrated in the central spread of this leaflet. Use the plan to note your opinions - draw your ideas and sketch your thoughts.

Over the next few months we will be considering all the important issues relating to the development and regeneration of the Town Centre:

- . the short, medium and long term future of the Agora
- . the impact of the Tesco store redevelopment
- . the long term development of the Railway Works site

By preparing a Neighbourhood Plan for Wolverton Town Centre local people will be able to influence the:

- . look and feel of new development
- . location of new shops, offices and housing
- · movement of people, cars, cyclists and buses
- * improvements to the streets and public spaces

A Neighbourhood Plan section of the Future Wolverton website has been established to provide ongoing information and you can sign up for an e-newsletter if you want to be kept informed.







What are Neighbourhood Plans?
Prepared by a community themselves, a Neighbourhood Plan can address issues such as where new development should take place, what improvements are needed to roads, footpaths and cycle routes and how the housing needs of the local community should be met.

Who is leading the process?

The idea of using Wolveston Town Centre as one of the pilot neighbourhood plan areas came from Wolveston Steering Group, supported by Milton Keynes Council. Wolveston Steering Group is a partnership organisation which has taken over from Wolveston UN Limited in leading on the delivery of the regeneration of Wolveston.

Partners on the group include:

- Wolveston & Greenleys Town Council
 Churches Together in Wolverton
 Wolverton Business & Enterprise Alliance
- Voluntary and Community sector
 Wolverton Society for Arts & Heritage
- Milton Keynes Council

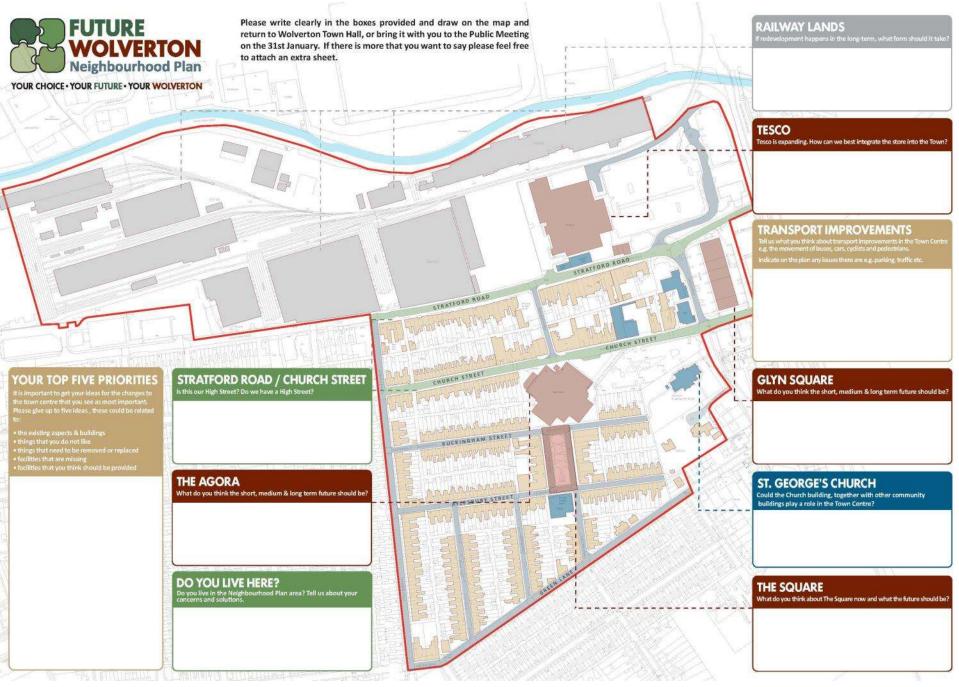
What will the result of the Neighbourhood Plan process be? The Keighbourhood Plan will result in a master plan for the Town Centre which, if approved by a local Referendum, will be "adopted" by Militon Keynes Council and used to guide future redevelopment of the Town Centre.

Why should I get involved in the Neighbourhood Plan process? The Neighbourhood Plan process is your opportunity as a resident or business own in Widverton to influence the future development of the Town Centre. We want to bear what you think of the Town Centre at the moments but, more importantly, we need your help to come up with ideas for how to improve it.









Wolverton Neighbourhood Planning - Early engagement



Have *YOUR* **say**

At the beginning of 2012 the Town Council and Wolverton Steering Group started work to prepare a Neighbourhood Plan for the Town Centre and the Railway Lands.

From earlier consultation, three main issues emerged:

Agora

an eyesore splitting up the town but has useful and valuable shops.

Streets and spaces:

problems with the movement of people, cycles, cars and buses, and a poor quality environment.

Railways Lands:

unknown future and currently cut off from the Town Centre.

Tell us what you think:

We are now suggesting some practical ways in which the Town Centre might be improved and the Railway Lands protected from unsympathetic development.

Please let us have your comments, questions and concerns by filling in the survey form or online.

For more information see www.FutureWolverton.co.uk

Town Centre Vision

The approved Wolverton Town Centre Neighbourhood Plan area. (Large scale plan may be viewed on the website)

Neighbourhood Plan Objectives

The final Neighbourhood Plan will contain site specific changes to the Town Centre, in detail for the Agora site and in outline for the Railway Lands. Together, the proposals have the following objectives:

Transport and movement:

Improve movement into and around the Town Centre. Encourage walking, cycling and use of public transport. Improve access to sites and areas of value.

Design and heritage:

Protect and enhance local distinctiveness, the Town Centre's built heritage and its setting, and improve the quality of its environment.

Housing:

Provide a diverse housing stock within the Town Centre to meet the needs of existing and future local people.

Economic development:

Improve the economic vitality and viability of the Town Centre and sustain economic growth and competitiveness.

Social, cultural and leisure facilities:

Encourage development that addresses the social, cultural and leisure needs of the area.

We have come up with some words to describe the community aspirations for the Town Centre.

"The Neighbourhood Plan seeks to ensure that Wolverton Town Centre is a vibrant, attractive and distinctive neighbourhood that reflects the town's rich railway heritage and its diverse business and residential population.

The Town Centre will have a variety of shops, places to eat and drink, offices and services, alongside existing and new homes, making it an attractive place to live, work and visit. It will be known for its high quality environment where streets and open, public spaces present opportunities for local people to socialise and gather together for community events.

The Town Centre will be safe and easy to move around on foot and cycle and will be well connected with the rest of Milton Keynes and beyond by public transport."

o you have any other comments, including on the Vision for the Town Centre ontinue on a blank sheet of paper if needed)

We would like to know who is responding to this survey but you do not have to provide this information.

Name:

Address:

Postcode:

Email address:

(if you would like to be kept in touch and receive the Future Wolverton e-newsletter)

Neighbourhood Plan Event Have YOUR Say!

Future of Wolverton Town Centre (including Railway Lands)

Tuesday 11th December 7:00 pm St George's Church

Refreshments served from 6:45pm

Have YOUR say - complete and return this questionnaire - or answer online

Actions to deliver the Town Centre Vision

The Agora site

In the earlier consultation most people identified the Agora site as crucial to the future of the Town Centre and the view of the vast majority was that the Agora site should be re-developed.

We want to ensure we hear from as many people as we can. If you are a local resident, business or visitor, please tell us what you think.

What would you do about the Agora? Tick your preferred option:

Tick your preferred option: Redevelop the Agora and surrounding site ☐ Keep the Agora building If the Agora is redeveloped, which of the following things would you consider important: 000 Reconnect Radcliffe Street to improve the link between The Square and Church Street Build a mix of new shop units so that the Co-op, the Post Office and other valued traders currently within the Agora can stay in Wolverton Town Centre Create public open spaces to improve the environment and support street markets and community events □ □ □ Build larger retail units to a modern standard to attract a range of small and medium-sized national brands □ □ □ Build a range of homes in the Town Centre which meets the needs of older and younger people, including through the provision of a Retirement Home and flats above shops ☐ ☐ ☐ Build commercial office space ☐ ☐ ☐ Ensure there is a mix of on-street parking

and car parks sufficient to support the Town

incorporating larger, taller buildings on the

areas (The Square and Church Street) and

currently tend to attract more people from

Glyn Square and Stratford Road which

Centre economy

□ □ □ Follow the historic grid street pattern.

outside of Wolverton

corners and other key places

Improve links between the local shopping



Town Centre generally

To deliver on the Town Centre Vision, certain changes are going to have to take place to buildings, roads and public areas.

11/

What do you consider important:

- A comprehensive street improvement scheme for Church Street, Radcliffe Street and Creed Street, including some use of one-way streets, dedicated bus bays, wider pavements, to enhance the environment and improve Gateways into the Town
- Ensure streets have attractive shopfronts and active frontages and public spaces are well designed
- Enhance views of St George's Church and other key buildings in the Town Centre, such as The Queen Vic and Madcap.
- ☐ ☐ Improve public space by de-cluttering. better pavements, co-ordinated street furniture and signage
- Improve pedestrian and cycle routes to the Rail Station, Wolverton Park, Secret Garden and canal, Improve pedestrian crossing at Tesco roundabout and widen footway
- ☐ ☐ Install heritage murals and open up views of Wolverton Park and the canal from along Stratford Road
- Potential to develop a Town Centre Heritage and Community Hub to promote and publicise Wolverton's Important heritage
- Build on the corner of Creed Street/Stratford Road (Town Hall car park) to reinforce the important entrance to the Town Centre from the Rail Station

Railway Lands

It was decided to include the Railway Lands in the Neighbourhood Plan area because of the impact that the redevelopment of the Railcare site could have on the Town Centre.

Railcare currently occupies the site and has no current plans to move. This means that any new development will only take place in the longer term (more than five years when Railcare indicate they may consolidate their operations on the site).

The current Milton Keynes Local Plan (adopted in 2005) designates the site as employment land and so unless other suitable uses are proven, it should remain so.

The earlier consultation supports retaining employment use, but should alternative proposals come forward they should contribute to the vibrancy of the Town Centre and follow some of the principles set out below.



What do you think?

Any redevelopment of the Railway Lands should:

- Reflect the historic grid street layout of the rest of Wolverton with a route finking directly to the town centre where Radcliffe Street currently meets Stratford Road
- Enable the opening up of views and access into the site through the wall along Stratford Road
- ☐ ☐ Improve access to and across the Grand
- Union Canal

 Use some of the historic railway buildings
- ☐ ☐ Promote heritage use of part of the site
- ☐ ☐ Make better links between Tesco and the rest of Wolverton Town Centre
- □ □ Include new housing if future surveys show

Return the survey by 18th January 2013 to:

Wolverton Town Hall:

Greenleys Community Centre; Buskers Café (Wolverton Park); or

Galleon Pub (Old Wolverton).

Or complete the online survey at www.futurewolverton.co.uk/survey

To find out more

To find out more about the Neighbourhood Plan and to discuss it with the people involved in the Neighbourhood Plan Steering Committee, come to the event on Tuesday 11th December at St George's Church at 7pm.

YOUR CHOICE YOUR FUTURE YOUR WOLVERTON



For more information visit the website:

futurewolverton.co.uk



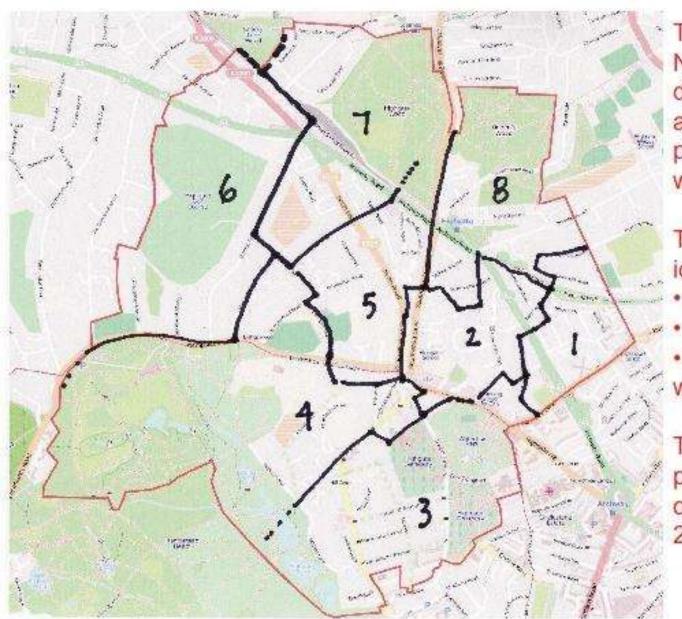
Wolverton Neighbourhood Planning - Vision, objectives and policy options

HIGHGATE NF

Results of community engagement work by HNF to date

Placecheck Walkabout

September 2012

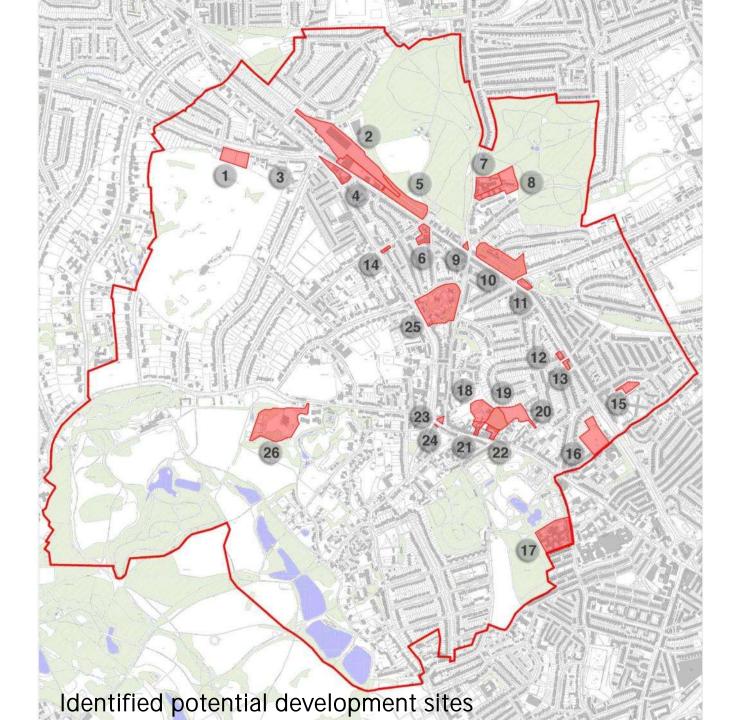


The Highgate
Neighbourhood was
divided into 8 areas, with
a team of around 4
people to undertake a
walkabout of each area.

They we briefed to identify:

- · things they liked
- · things they disliked
- things that we should work on.

The findings were presented for discussion on 27th September, 2012.



KEY PIECES OF PUBLIC ENGAGEMENT & OUTPUTS TO DATE



OBJECTIVES FOR THE ON-GOING ENGAGEMENT PROCESS

Open: Everybody can contribute and we meet people where they are.

Messy: Merge engagement activities with food, art, culture, entrepreneurs, testing of proposals, small improvement projects and fun for children and adults.

Meaningful: Ask questions that matter to people.

Delightful: People are busy so aim to use light-hearted and conversational tools.

Unique: What talents, amazing people and stories are hidden and could be discovered and shared by improving the area during the process?

Informative: Provide basic info and how one could get more involved.

Hand-made: Make as many tools locally by asking for help.

Transferable: Comments are recorded visually and usable across media platforms.

Flexible: Be light on your feet. Change things if you feel a different location/questions works better.

'A bit surprising': People are busy and being a little different might catch their attention.

Doable: Time is limited and resources are tight so be realistic about the time people can commit to the engagement activities. AND MOST IMPORTANTLY Do what is possible while enjoying working with each other!







Engagement with local traders

In December 2012, we asked traders in the Archway Road and Highgate High Street for their "three ideas to improve Archway Road / Highgate High Street".

We also asked shoppers for their ideas on improving the 271 bus terminal area.









MAKING DAY

Invite local people to a 'Making Day' during:

- a) all design and build together: perhaps a mobile blackboard or bench with board that will be used as your means to get around and gather ideas, thoughts and meet your neighbours.
- b) Making the banners with the agreed questions.
- c) Packing the tool bags for groups that want to do an exercise with their group.
- d) Consider carrying out a small improvement project locally.





DIALOGUE and DOCUMENTATION TOOLS

I wish this was label

My wish for (your place) is... label

Branded bag for all the tools

Blackboards with 3 top ideas to improve question

Wooden pegs, string, tape, clue, chalk, sponge, tissue

A good camera for taking and sharing pictures



Your questions on big sheets : If I were Mayor I'd

My 3 best ideas to improve this (place/street)

My 3 best ideas to make (your place/ street) more attractive

Invitation cards (for personal invites)

Thick black pens

Large sticky facilitation cards

Balloons with your logo









Bognor says ...! Exhibition in February

Bringing it all together in a delightful exhibition.





Wish cards

130 wish cards collected at 8 locations / gatherings across Highgate (areas targeted because few people in those locations had responded to the Survey questionnaire) during Dec 12 and Jan 13.

Key themes:

- •Streets / transport / traffic 32% (42)
- •Pond Sq /271 Bus 20% (26)
- •Social / culture / cohesion 17% (22)
- •Economic activity 15% (20)
- •Green spaces / buildings / heritage 6% (8)
- •Other 9% (12)





Community Planning Workshop, Jan 2013 Event programme

16 January
First Public
Open Session

Gather further public input

17 January Stakeholder Day

Develop vision and key strategies

18 January Internal Working Session

Compile results

28 January
Second Public
Open Session
Present results of
Workshop







The purpose of the Workshop

- To consolidate the findings of the community engagement to date and gather further views
- To begin the process of developing ideas and strategies that can feed into the Neighbourhood Plan
- To do this in a collaborative way with local residents and key stakeholders
- There are no preconceived ideas
- The Workshop will not result in a Neighbourhood Plan –
 it will be drafted in the future
- There will be lots of opportunities to feed in your ideas and views - this is just the next step in the process!





Exhibition and Public Open Meeting, 16 Jan 2013

Approximately 80 people attended

Agenda for the evening

- Welcome and introduction by HNF
 - Purpose, objectives and issues
 - Why The Prince's Foundation was asked to help
 - Results of the survey and Place Check
 - Results of the Plan Group work to date
- 2. Introduction by The Prince's Foundation
 - Who we are
 - CLG programme overview
 - Proposed programme of events
- 3. Interactive exercise facilitated by The Prince's Foundation
 - Aspirations what are we working towards
 - Ideas gathering achieving the aspirations
- 4. Q&A on key issues







Summary of Plan Group work to date

Feedback provided to date grouped under themes:

- 1. Heritage and development
- 2. Transport and traffic
- 3. Open spaces
- 4. Social and community
- 5. Economic activity







Transport and traffic

Highgate has always been a traffic hub but it is also being ripped apart by it. Consultation identified the following issues:

- Integration and enhancement of bus routes
- Fundamental review of parking restrictions so that they are fit for purpose
- Make the area more pedestrian friendly especially for the young and old, considering shared space carriageways, wider pavements, increased permeability of movement and integration with regional walkways
- Optimise on-street parking provision
- Assess the use of heavy goods vehicles in the area ensuring the easy access of vehicles making local deliveries
- Examine key intersections with a view to improving the local street scene and urban design quality, with consideration given to pedestrian and cycle movement
- Introduction of new, safe cycle routes wherever possible across the neighbourhood.



Places in Wolverton you like and dislike



Wolverton Town Centre - Areas for improvement



Stakeholder Day, 17 Jan 2013

40 people attended

Agenda for the day

- 1. Welcome and introduction by HNF
 - Objectives and issues
- 2. Presentation from The Prince's Foundation
 - Process and principles
 - Summary of public session from previous night
- 3. Technical presentations by LB Camden and Haringey
 - Planning context
 - Transport
 - Economy
 - Community facilities
- 4. Q&A
- 5. Group workshop 1 Identifying key issues and priorities
- 6. Lunch
- 7. Group workshop 2 Developing responses to the priorities
- 8. Group work feedback and plenary discussion.







Exhibition and Public Open Meeting, 28 Jan 2013

Over 80 people attended

Agenda for the evening

- 1. Welcome and introduction by HNF
- 2. Presentation by The Prince's Foundation
 - Workshop results
 - Recommended next steps
- 3. Q&A / discussion
- 4. Interactive session
 - Voting on draft policies, actions and proposals
 - Contributing further ideas and views







Strengths, weaknesses and opportunities exercise

Local residents and stakeholders were invited to comment on whether they agreed or disagreed with the workshop outcomes, by sticking either a green or red sticker on each of the proposals, both drawn and text based.

The following pages include images of the drawings and tables with the stickers attached and give an indication of the agreement/ disagreement of each outcome.

Heritage and development ISSUE / ACTIONS / NEXT STEPS / INFO

its special character

OBJECTIVE	GATHERING	POSSIBLE NDP POLICIES
Protect and enhance heritage and conservation areas	 Review statements for CAs in both Boroughs Identify and publicise Heritage Assets within its area Work closely with authorities to ensure the aims of the CAs fulfilled Gather evidence – survey applications for large developments and consider cumulative detrimental effect 	 Review whether additional detailed policy on each CA sub-area needed Mitigate the impact of detracting features as identified in the Conservation Area Appraisals
Basements	 Gather evidence – look at existing adopted policy and ground studies, what more can be done? 	Review whether additional detailed policy needed up the second seco
Affordable housing sites	 Make contact with Whittington Hospital – future use being considered by them? Consider other sites? 	Site allocation/design principles for this site only if there is proof that hospital will move away
Infill/gap sites might help improve character and economy of the area	Gather evidence - use Placecheck and contact landowners to find out their views Discuss with boroughs and review local plan designations, call for sites work	Consider whether to do 'Design Principles' for one or more sites
The Bowl - retain	 Consider funding issues associated related 	Appears protected by recent case law

to proposed High Str improvements

the community really values?

· Conservation area status

· Undertake more local engagement on what

IS A PLANNING RESPONSE NEEDED

Other – tell us if we've missed anything important

ISSUE / OBJECTIVE	ACTIONS / NEXT STEPS / INFORMATION GATHERING	IS A PLANNING RESPONSE NEEDED / POSSIBLE NDP POLICIES
SCHOOL.	Officials to Hairle of a state bat possible negotiation with state schools orderly the area to morph their boundaries to Highgate is not in a blad there.	
COMMENT SHEETS		
Alchway Road (lower and)	Combine with Havingey to harrow the road so lat it can be used as tocal road crossing et to short strates, whereas and not facilities trafficults. I the ass of a line!	
The overground state in next to Highpate Tube.	Re-develop) rafe?	
Thetennels or Auxland work.	Are they stafe or would it out too much money to make stafe? Dair forget the resident were constituted.	
witahurst?	9 when air it be faished?	
Pris ness taxes	Committee Country Control States from States from The April 25 to 5 extres defined one designation.	
extractment of fix businesses were a final best of personal forth word from	Why can ruthing be done about Sainebury opening a branch in Auchieps Rt - Bad for Community - Bad for particle & road? ? consister. Why was the Community around never consulted?? by Basiful - by Highzete Scoot??	
HUBS ON NF ROUNDANIES	MAKE SURE MINDS SHOW HUBS SHARED WITH OTHER AREAS EG SWAW'S BIG ROOM DARREST BOTTON OF ARCHUNCE RE	
	AND OTHERS	



Emerging ideas – Strategic diagram



Emerging ideas - Village centre



Redesigned parking

and landscaping

Existing WC

Pocket park:

- new activities

-additional seating

- Proposed shared surface to unify the village centre
- Relocation of 271 bus stand
- Redesigned landscaping and car parking
- New activities and additional seating in Pocket Park.
- Car free space with potential to hold market stalls

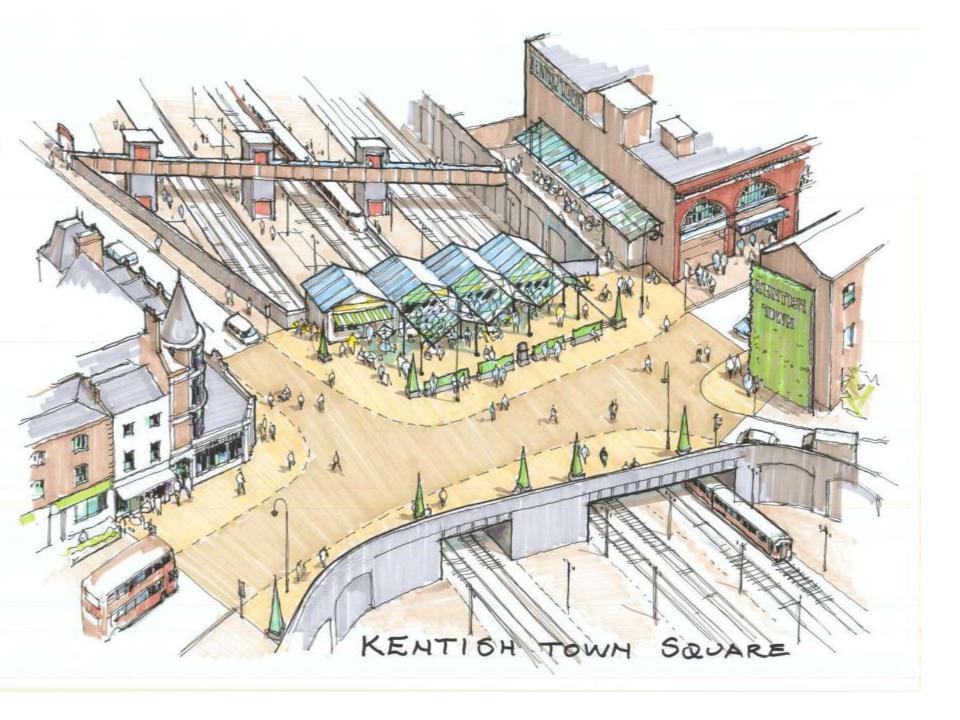


Village centre - existing



Village centre - proposed









Ten lessons for consulting with tenants and residents by Glasgow Housing Association

- 1. Honesty is the best policy
- 2. Food glorious food
- 3. There's no universal customer
- 4. A hi-visibility approach
- 5. Be open to change
- 6. Evaluate, evaluate, evaluate
- 7. Don't ask the question...if you don't want to hear the answer
- 8. It's not always a numbers game
- 9. Learn from the Great British Menu
- 10. Don't muddy the waters

Tell me and I'll forget; show me and I may remember; involve me and I'll understand."

Chinese proverb

Engagement programme – to be completed

Focus	Target groups	Tools / methods	Timescale	
Awareness raising				
Views, ideas gathering				

Engagement programme – to be completed

Focus	Target groups	Tools / methods	Timeline			
Feedback on draft vision, objectives						
Feedback on draft general policies						
Feedback on draft site specific policies and proposals						

THE PRINCE'S FOUNDATION for BUILDING COMMUNITY: TRANSFORMING LIVES through ENGAGING EDUCATING and EMPOWERING PEOPLE

WWW.PRINCES-FOUNDATION.ORG